

# Accessibility Statement

We are committed to making our digital spaces available to all, including those with disabilities. We strive to provide an excellent digital experience to every person in a way that respects their dignity and independence.

We have based our web accessibility standards to meet the online accessibility standards recommended by the World Wide Web Consortium (W3C) in its Web Content Accessibility Guidelines (WCAG) 2.1 AA. We continue to work towards conforming to these standards and to provide accessible content.

The following are steps we are taking toward providing more accessible web content:

- Resources dedicated to digital accessibility
- Performing accessibility testing and analysis of new and updated web content
- Providing digital content through accessible design and development fundamentals

Additionally, DBS Interactive, our digital agency, has core competency in digital accessibility and is a member of the W3C that governs global accessibility. The website was originally built to WCAG 2.1 AA, 508c 2017, AODA standards and tested.

On an ongoing basis the following resources are used to help us stay in compliance:

- Monthly automated testing and updates as both requirements and browser presentation of content changes.
- Annual Manual test of the website with all remediation necessary to meet current global standards

We welcome comments regarding how well our accessibility expectations are being met. Feedback can be provided in the following ways:

## **By online contact form:**

Please [contact us](#) to provide feedback on the accessibility of our web content.

## **By phone:**

For technical accessibility issues, contact our support team.

Call Michael Capone, General Counsel Ph: 361.576.0694

For those who are deaf, hard of hearing, or do not use voice channels to communicate, please contact us via 711 or other relay services.

**By mail:**

Please send any comments, questions, or concerns to the following address:

Regency Integrated Health Services  
Attn: Michael Capone, General Counsel

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Suite #250  
Victoria, TX 77901